

Wireless Access Guidelines

Wireless access at UHD must be managed by and coordinated through UHD's Department of Information Technology to ensure compliance with appropriate security standards and requirements defined by the state.

Users may not install wireless access points in UHD facilities without formal approval and oversight by UHD's IT Department.

Managing and Installing Wireless Access in UHD Facilities is the responsibility of Information Technology's Technical Services unit.

SSID values must be changed from the manufacturer's default setting.

SSID names are defined by the Technical Services unit and must be coordinated with UHD User Support.

Encryption of at least 128-bit (AES) must be enabled (WPA2) on UHD's Wireless networks.

UHD IT will conduct regular site reviews to detect unauthorized wireless access points and report and/or remove them as appropriate.

Wireless administration of access points must be administered from a wired connection. Wireless administration capabilities of access points must be disabled if applicable.

Users may not transmit confidential information via a wireless connection to, or from a portable computing device unless encryption methods, such as a Virtual Private Network (VPN), Wi-Fi Protected Access, or other secure encryption protocols that meet appropriate protection or certification standards, are used to protect the information.

Guests who need access to the UHD wireless network may contact the UHD Help Desk (713-221-8031 or itservicedesk@uhd.edu) to arrange for a temporary account (requires sponsorship by a UHD department representative). (See [Guest Network Account Request Form](#))